

December 10, 2024

#### 2024.4 Partner Overview Q&A

#### Q1: Do we need a separate license for retrieving ETIM translation?

**A1:** There is a new license to access the ETIM importer, but it will be included in your existing ETIM license package - so, no extra cost over there. However, you will need to reach out to the local ETIM offices that provide translations, and they will have to tell the ETIM international to make the local translations available. In short, no additional costs.

## Q2: Adress Matcher - Does this mean that STEP will automatically create a set of records that need human intervention? It looked like only a bit of facilitation, not a solution.

**A2:** The ML Matcher has been trained for accurately scoring the equality of person names and addresses. These scores must be used in a set of match rules, which must be tuned through a tuning process (existing functionality).

You can read more about match tuning capabilities here:

https://service.stibosystems.com/documentation/latest/content/mtchlnkmrg/tuning/confmatchtuning.ht ml

We are also currently working on initiatives that improve the match tuning capabilities, so that match tuning can be done incrementally, by data owners, instead of admin users.

## Q3: Is this Instrument UI in version 2024.4 suitable for any PIM project (within the standard) or for the moment only relevant for PIM for Retail projects?

**A3:** The new UI (Instrument UI) is applicable to PIM beyond the Accelerator for Retail package. With the current standard it covers the typical user journeys required for acquire-manage-share in retail and applies to either all users or a subset of users, depending on the specific use case of the customer.

# Q4: I've just upgraded our partner-sandbox, to try the new ETIM Taxonomy importer, and noticed that the "detailed version information" does not display installed add-on components anymore?

**A4:** Yes, it is correct that add-on components are not displayed anymore in the "detailed version information" section in the STEP About page on SaaS environments. We are currently investigating if we can have those listed again but at the same time evaluating if that adds any value or if we should consider doing this in a different way.