

September 16, 2024

2024.3 Customer Overview Q&A

Q1: In Changelog for 2024.3 there are two entries (from 11.09 and 12.09) but no changes. Is this intentional?

A1: The changelogs are indeed still empty as no further changes have been done on top of the update. The change log will show entries and further details as soon as any hotfixes have been done which is not the case yet.

Q2: Do all the enhancements also apply to the CMDM?

A2: Not all 24.3 enhancements are applicable to CMDM. You will find more information in our 24.3 Overview Deck (PDF) that you can find on the 24.3 Customer Community page: <https://community.stibosystems.com/s/article/2024-3-Update-News>

Q3: Does the AI support the translation statuses in STEP?

A3: No, not as of today. It is not tied to the translation workflow yet; hence the translation statuses are not updated based on that.

Follow-up question: When do you expect that can be added? Because without that for us it's not usable. Our product data gets updated a lot and then we need new translations to be retriggered. Also, AI costs money, so you do not want to trigger unneeded AI translations.

A: We are exploring the possibility of setting translation statuses using business rules, but we want to be sure of the impact it may have. We don't have an answer to that yet, but we will make sure we reach out with the next steps around this.

Q4: Are the two AI features modules or included in the update?

A4: The features shown are included but a separate GenAI license is needed.

Q5: Is the AI component a specific licence?

A5: They are included in the base license. Separate GenAI license is needed.

Follow-up question: So, if I understand that correctly, the AI assisted translations is included in the base license?

A: The STEP end of the integration is included. You need to have a license for a GenAI tool (Azure OpenAI for example) to complete the assisted translation.

Q6: Do the AI translations apply to country-context locale? Ex: DE-de (Source) to AT-de (Target) and CH-de (Target)

A6: Yes, it can be done. It really depends on the LLM (Large Language Model) and on how you write the business rule.

Q7: Which GenAI tools are supported?

A7: We worked with Azure OpenAI as part of our development. But other GenAI can be used for integration.

Q8: Which GenAI model is used in AI use cases? Is it being ensured that the confidential data is not shared to further train the models?

A8: Azure OpenAI. This model is not being used for training. Customer or user data is not shared outside of the platform.

Q9: Are the AI features only available in the cloud?

A9: Integration to AI can also be done for OnPrem.