Automatic upgrade of Partner Sandboxes

Effective immediately, all Partner Sandboxes will now be upgraded automatically 3 months after a new STEP release becomes available.

- All Partner Sandboxes that are currently on STEP release 11.1 or below will be upgraded to STEP release 11.2 on Thursday September 14 between 09:00-12:00 CEST, this means the sandbox might not be available during that time.
- Similar will an upgrade to STEP release 11.3 take place in the first week of January 2024.
- To prevent any upgrade compatibility issues, all Custom Extension configuration (in the STEP Remote System Administration API) will be removed, and if still required, will have to be added back manually by the owners of the sandbox, after the upgrade is completed.
- If any other issues occur during the upgrade process that might result in a longer unavailability of the sandbox, the owner of the sandbox will be informed and kept up to date through a Stibo Systems support ticket.

Activation of pause & resume functionality on Partner Sandboxes

Effective immediately, all Partner Sandboxes will have the pause & resume functionality activated to eliminate unnecessary running and resource consumption.

- If the STEP application on a Partner Sandbox is idle for 24h, the Partner Sandbox will automatically be put in "pause" state.
- If the STEP application is accessed again when in the sandbox is in "pause" state, a message will be shown to the user and the sandbox will automatically resume, but it can take up to 15 minutes to be fully available again.